

ARMSTRONG RELOCATION COMPANY, Charleston LLC.
JOINT AND LOCAL RATES
APPLYING ON
HOUSEHOLD GOODS
TRAFFIC HAVING ORIGIN, DESTINATION AND ENTIRE
TRANSPORTATION WITHIN THE STATE OF SOUTH CAROLINA
HOUSEHOLD GOODS TARIFF
EFFECTIVE January 1, 2022

ISSUED BY:
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General Rules and Regulations

Governs all sections of this tariff unless otherwise provided within individual sections. Except as otherwise provided herein, the rates named in this tariff include one pick-up and loading at point of origin and one delivery and unloading at point of destination.

Rule 1: GOVERNING PUBLICATIONS

Governed excepted as otherwise provided herein by:

Household Goods Mileage Guide No. 19, supplements thereto or subsequent reissues thereof. Any dispute as to mileage shall be referred to the South Carolina Public Service Commission for determination.

Rule 2: PROPERTY SUBJECT TO UNIFORM HOUSEHOLD GOODS BILL OF LADING

Unless otherwise provided, when property is transported subject to the provisions of this tariff, or as amended, the acceptance and the use of the Uniform Bill of Lading as attached hereto and made a part hereof is required.

Rule 3: DECLARATION OF VALUE

- Shippers are required to state specifically, in writing, the agreed or declared value of the property.
- Valuations shall be declared in accordance with FMCSA released rates under MC-No.02, of January 29, 1938, and stated in cents or dollars and cents per pound per article.
- If shipper declines to declare the value or agree to a released value in writing, the shipment cannot be accepted.
- The agreed or declared value shall be deemed to relate to all services undertaken by the carrier for its agents and to each article separately and not to the shipment as a whole, and such agreed and declared value must be entered on the Bill of Lading in the following form:

SHIPPER HEREBY RELEASES THE ENTIRE SHIPMENT TO A VALUE NOT EXCEEDING _____ THE CARRIER'S LIABILITY FOR LOSS AND DAMAGE WILL BE .60 PER LB. PER ARTICLE UNLESS A GREATER A AMOUNT IS SPECIFIED BY THE SHIPPER.

- Carrier may provide replacement cost coverage at an additional cost.

RULE 4: BASIS OF WEIGHT

- The tare weight of each vehicle used in the transportation of household goods shall be determined by having it weighed prior to the transportation of each shipment, without the crew thereon, by a certified weigh master or on a certified scale. Each carrier shall retain in the vehicles subject to inspection, a weight master's certificate of weight tickets as each such vehicles showing the tare weight, a date weighed, and a list of such equipment.
- After the vehicle has been loaded it shall be weighed, without the crew thereon, prior to delivery of the shipment and the net weight shall be determined by deducting the tare weight from the loaded weight, except that in instances where to adequate scale is located at origin or at any point within a radius of ten (10) miles thereof, a constructive weight, based on seven (7) pounds per cubic foot of property loaded van space, may be used. The gross weight, tare weight, and net weight, or the constructive weight, shall be shown on the Bill of Lading and Freight Bill.
- All tare, gross, actual or constructive weights, shall be properly certified to, by the person or persons who ascertain such weights.

RULE 5: EXTRA PICK-UP OR DELIVERY

- Portions of a shipment may be picked-up at one or more places enroute between origin and destination. Charges will be for the total weight or entire shipment for the total distance from farthest point origin to ultimate destination. The total charges for picked-up or delivered portions shall not, in any case exceed the

total charges as would apply if computed to each portion as a separate shipment. A charge for each extra pick-up or delivery will apply.

RULE 6: LOADING AND UNLOADING

- Except as otherwise provided herein, if a shipment is delivered to or picked-up at a warehouse, the rate for transportation include only the unloading or loading at door, platform or other point convenient or accessible to the vehicle.

RULE 7: VALUATION CHARGES

- VALUATION CHARGES provided for in this item, WILL APPLY UNLESS SHIPPER EXPRESSLY RELEASES THE SHIPMENT TO A VALUE NOT TO EXCEED SIXTY (60) CENTS PER POUND PER ARTICE.
- ON SHIPMENTS WITH FULL VALUE PROTECTION, the applicable charge of five (\$5.00) per pound times the actual weight (in pounds) of the shipment will apply.
- ON ALL SHIPMENTS WITH REPLACEMENT COVERAGE the applicable rate of \$1.20 per \$100.00 will apply.
- ON SHIPMENTS OR PORTIONS THEREOF WHICH ALSO INVOLVE STORAGE-IN-TRANSIT, the following additional valuations charges apply:
- FOR EACH STORAGE period of 30 (thirty) days or fraction thereof, the additional charge for SIT valuation will be 15 (fifteen) percent of the monthly storage cost.

NOTE: If the shipper wished to avoid these additional charges, he must agree that if any articles are lost or damaged, the Carrier's liability will not exceed 60 (sixty) cents per pound for the actual weight for any lost or damaged article or articles in the shipment.

RULE 8: ARTICLES OF HIGH OR EXTRAORDINARY VALUE

- Unless otherwise provided, the following property will not be accepted for shipment: Bank bills, coins or currency, deeds, notes, drafts or valuable papers of any kind, jewelry, postage stamps, stamp collections, revenue stamps, redeemable trading stamps, letters or packets of letters, precious stones, or article or peculiarly inherent or extraordinary value; precious metals or articles manufactured there from. Should such articles come into possession of the carrier with or without his knowledge, responsibility for safe delivery will not be assumed.

RULE 9: INSPECTION OF ARTICLES

- When carrier or his agent believes it is necessary that the contents or packages be inspected, he shall make or cause such inspection to be made or require other sufficient evidence to determine the actual character of the property.

RULE 10: STORAGE- IN-TRANSIT

- STORAGE-IN-TRANSIT of household goods is the holding of a shipment in the warehouse of carrier's agent for storage pending further transportation. This service will be performed only upon the request of shipper and subject to the following provisions:
 - **Carrier may require payment of accumulated transportation and accessorial charges when transit shipment is delivered to temporary storage warehouse.
- Shipments moving under this rule may be stored in transit only one and for a period not to exceed 180 (one hundred eighty) days from the date of delivery to warehouse. When instructions for further transportation are not given prior to the expirations of 180 day period, the in-transit character of the shipment will cease and the warehouse will be considered the final destination of the shipment. When shipment remains in storage after the expiration

of the 180 (one hundred eighty) days all accumulated transportation or accessorial charges must be paid unless previously collected.

- If the STORAGE-IN-TRANSIT warehouse is located in neither the original point of origin or final destination of shipment, transportation charges shall be assessed upon the basis of applicable rate published in tariff from initial point of pick-up to STORAGE-IN TRANSIT warehouse, plus applicable rate in tariff from STORAGE-IN-TRANSIT warehouse to point of final destination.
- Pick-up and delivery transportation rate on STORAGE-IN-TRANSIT Shipments (subject to 4,000 pound minimum) via:

*When point of pick-up or delivery and warehouse are both located within same municipality or within a distance of 30 (thirty) miles or less. Pick-up and delivery charges on shipments traveling 31 (thirty one) miles or more between points of origin or destination and warehouse, apply transportation rate stipulated in transportation rate schedule.

- In addition to applicable transportation rate and accessorial charges the following storage charges shall be assessed on shipments handled under the provision of this rule: \$5.50 per 100 pounds of each 30(thirty) days or fraction thereof, subject to a minimum charge based on 4,000 (four thousand) pounds per shipment.
- Shipper or owner upon proper notice in writing to carrier before shipment is removed from STORAGE-IN-TANSIT warehouse and prior to expiration of 180 (one hundred eighty) days of storage period provided herein may change final destination originally shown on BILL OF LADING.
- When a shipment is stored in transit under this rule the carrier shall promptly furnish the shipper:
 - a. An itemized list of all articles stored showing the condition when received in the warehouse, such list to make a reference by number or otherwise to the BILL OF LADING covering the shipment.
 - b. An itemized list of all articles stored showing condition when

removed from the warehouse, such list to make reference by number or otherwise to the BILL OF LADING covering said shipment.

- c. The date on which shipment was received at and removed from STORAGE-IN-TRANSIT warehouse.
 - d. The dates when all charges were paid.
- A onetime warehouse handling charge per 100 pounds will apply, subject to a minimum charge based on 4,000 (four thousand) pounds per shipment, shall apply on all STORAGE-IN-TRANSIT shipments, such charges to be assessed only once except as noted in Rule 11.
 - Holding Fee - \$250.00 per day with a 5 day maximum.

RULE 11: ATTEMPTED DELIVERY

- Compensations to the carriers for attempted delivery to residence fault of the shipper, will be as follows:
 - a. Mileage from warehouse to residence: If total mileage is 30 (thirty) miles or less, pick-up or delivery transportation rates on STORAGE-IN-TRANSIT shipments will apply.
 - b. If total mileage is greater than 30(thirty) miles, the transportation rate is the applicable line-haul rate table will apply.
 - c. Warehouse Handling: A second warehouse handling charge will apply if the shipment is again placed into STORAGE-IN-TRANSIT. **NOTE:** If the shipment remains on the vehicle until delivery, this additional warehouse handling charge will not apply.
 - d. Waiting time: the provision of waiting time will apply if carrier is required to wait at residence.
 - e. STORAGE-IN-TRANSIT: If property is again placed into STORAGE-IN-TRANSIT, the same SIT control number will apply. Storage charges will continue at the additional monthly rate.

RULE 12: CLAIMS

- Any claim for loss, damage, or overcharge shall be in writing and filed with the carrier within ninety (90) days after delivery. As a condition precedent to any claim adjustment or payment, said claims shall be accompanied by the original paid Bill if not previously surrendered to the carrier. Carrier may require certified or sworn statement of claim.
- Carrier shall be immediately notified for all claims for concealed and/or external damage and shall be given reasonable opportunity to inspect alleged external damage or concealed damage in the original package. It is incumbent upon the carrier or the designated agent of the carrier to inspect any and all reported damage and to provide for any repairs or compensation based in the level of liability selected. If damage is alleged to have occurred to the shipper's dwelling or surrounding, for example but not limited to, damage to walls, floors, steps, ceilings, rails, doors, driveway, lawn, fence, patio or garage, is the carriers liability or that of his designated agent to inspect the alleged damage. If such damage is determined to be transit related, it is the carrier's obligation to repair or restore to original condition or to otherwise make whole by compensation. Transit related damage occurring to a shippers dwelling or surrounding area is not covered by the Shipper's Declaration of Value. Any claim for property loss and/or damage must be reported within 48 hours of delivery/loading.
- The carrier's liability shall not exceed the cost of repairing or replacing the lost or damaged property with material of like kind and quality. It shall also not exceed the actual cash value of the property at the time and place of loss, but in no event to exceed the released value as determined by the signed Bill of Laden. Replacement or repairing will be determined by the lesser of the two amounts.
- The carrier shall not be liable for loss or damage occurring after the property has been delivered to or receipted for by the consignee or shipper or authorized agent of either. When the carrier is directed to unload or to deliver the property (or render

any services) at a place at which the consignee or its agent is not present, the property shall be at risk of the owner after unloading or delivery.

- Where the carrier is directed to load property from (or render any service at) a place or places at which the consignor or its agent is not present, the property shall be at risk of the owner before loading.
- The carrier's liability with regards to sets and matched pieces shall be limited to repair of the lost or damaged piece or pieces only and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the released value as determined.

RULE 13: **PAYMENTS**

- The carrier will not deliver or relinquish possessions of any property transported by it until tariff rates and charges thereon have been paid in cash, money order or certified check except where other satisfactory arrangements have been made between the carrier and the consignor or consignee.
- Nothing herein shall limit the right of the carrier to require, at time of or before shipment, the prepayment in part or in full or guarantee of the charges.
- Subject to the foregoing paragraphs, provision of payment or charges on STORAGE-IN-TRANSIT shipments contained in Rule 10.

RULE 14: **HOURLY RATES**

- Charges based on time shall be computed by multiplying the hourly rate by the time involved. Fractions of an hour will be disposed as follows: where the time involved is less than 15(fifteen) minutes the charge shall be for one quarter of an hour. When in excess of 15(fifteen) minutes but not more than 30(thirty) minutes charge for one-half hour. When in excess of 30(thirty) minutes but not more than 45(forty-five) minutes charge for three-quarter of an hour. When in excess of 45 (forty-five) minutes, charge for one hour.

RULE 15: COMPUTING CHARGES

- Unless otherwise provided herein where rates are stated in amounts per hundred pounds, charges shall be computed by multiplying the total weight involved by the rate shown for a hundred pounds.

RULE 16: MINIMUM CHARGE

- Except as may be otherwise specifically provided for in this tariff or as amended, a shipment weighing less than 4,000 (four thousand) pounds shall be accepted only at a weight of 4,000 pounds and at the applicable rate shown for 4,000 pounds.

RULE 17: RE-WEIGHING AND NOTIFICATION OF CHARGE EXPENSE

- The carrier, upon request of the shipper may, prior to the delivery and when practical to do so, re-weigh the shipment. The charge for re-weighing, if applicable, shall be **\$225.00**. If the net re-weigh is at least 120 (one hundred twenty) pounds less than the initial net weight, the re-weigh shall be used for determining applicable rates and charges and the re-weight charge will not apply.

RULE 18: SERVICING SPECIAL ARTICLES

- The transportation rates in this tariff do not include servicing or de-servicing articles or appliances such as refrigerators, deep freezers, cabinets, non-front loading washing machines, non-plasma television sets, air conditioners, and the like, which if not properly serviced, may be damaged in, or incident to, transit; nor is liability assumed for any such damage unless said articles or appliances are serviced and de-serviced.

RULE 19: IMPRACTICAL PICK-UP OR DELIVERY AND AUXILIARY SERVICES

- It is the responsibility of the shipper to make shipments accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be safely operated.
- When it is physically impossible for the carrier to perform pick-up of shipment at origin address for to complete delivery of shipment at destination address with normally assigned road haul equipment, due to the structure of the building, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstructions, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow, or nature of an article or articles included in the shipment, the carrier shall hold itself available at point of pick-up or tender delivery at destination at the nearest point of approach to the desired location where the road haul equipment can be made safely accessible.
- Upon request of the shipper, consignee or owner of the goods, the carrier will use or engage smaller equipment than its normal road haul equipment or provide extra labor for the purpose, if possible of accomplishment, or transferring the shipment between the residence and the nearest point of approach by the carrier's road haul equipment. Charges for this auxiliary service to cover labor and additional vehicle (if used) will be as provided and shall be in addition to all other transportations or assessorial charges.
- If the shipper does not accept the shipment at nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment, or any part thereof not reasonably possible for delivery, in storage at the nearest available warehouse of the carrier, or, at the option of the carrier, in a public warehouse, subject to a lien for all lawful charges. The liability on the part of the carrier will cease when the shipment shall be considered as having been delivered.

- Transportation charges to cover the movement of shipment or part thereof from point which it was originally tendered to warehouse location, shall be computed on bases of weight of shipment of that part of shipment stored in warehouse, subject to applicable rate as provided in tariff from point at which it was originally tendered. All accrued charges of the shipment or any part thereof shall be due and payable upon delivery of same, to the warehouse. Any subsequent movement from warehouse shall constitute a new shipment.

RULE 20: COMMODITY DESCRIPTION

- The classification of property to which rates, rules and regulations apply to that class of property designated by the Interstate Commerce Commission in Ex Parte No. MC-19 as a commodity under the following description:
 - * HOUSEHOLD GOODS. This group includes personal effects and property used or to be used in a dwelling and similar property if the transportation of such effects or property is:
 - a. Arranged and paid for by the householder, including transportation of property from a factory, or store when the property is purchased by the householder with the intent to use in his or her dwelling.
 - b. Arranged and paid for by another party. All property transported under the commodity description as set forth above, shall be subject to the minimum weights, rates, and charges, as set forth in this tariff , or as amended.

Rule 21: Peak and Non-Peak Pricing Schedule

- The standard pricing schedule will apply for any moving service that occurs from January 1st – May 14th, and September 15th – December 31st. For the peak moving season period of May 15th – September 14th, pricing will be determined based on the peak pricing schedule included in the tariff.

FUEL COST PRICE ADJUSTMENT (SURCHARGE)

The fuel surcharge to be charged on shipments 30 miles or less will be a flat \$30.00 per truck per day. The fuel surcharge minimum of 30 miles is based on the distance from the origin home to the destination home.

The following percentage Fuel-Related Cost Price Adjustment (Surcharge) will apply on line-haul transportation charges on shipments that are 31 miles or more and transportation charges on shipments picked up and delivered into storage-in-transit, as described below:

1. On the first Monday of each calendar month, the South Carolina average price per gallon of diesel fuel will be determined.
2. If the first Monday of the month is a federal holiday, the price will be determined based on the price available on the next subsequent business day (Tuesday).
3. The fuel price obtained will then be indexed based on the fuel price/ Adjustment factor matrix set forth in this item to determine the Fuel Cost Price Adjustment that will become applicable on the fifteenth (15th) day of the month. The adjustment determined will apply for shipments loaded beginning on the 15th of the month and remain in effect through the 14th day of the subsequent following month starting from the effective date of this item.

*For example, if the reported price of self-service diesel fuel determined on Monday, June 5, 2000 is \$1.259 per gallon, a two (2%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of June 15, 2000 through July 15, 2000. Then, if the reported price of diesel fuel on Monday, July 3, 2000 increases to \$1.379 per gallon, a three (3%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of July 15, 2000 through August 14, 2000.

4. To determine the Fuel Cost Adjustment amount to apply, multiply the applicable line-haul transportation charges as determined in accordance with the applicable transportation rate schedule, and the applicable pickup and delivery transportation charges on the Storage-

in-Transit shipments as determined in accordance with this tariff, by the percentage of Fuel Cost Adjustment Factor. The resulting charge is in addition to all other applicable transportation charges.

For example, if the applicable line-haul transportation charge is \$1,080.00 a two (2%) percent Fuel Cost Adjustment Factor would be \$21.60.

When the DOE Fuel Price per gallon reported on the first Monday of the month is:	The Fuel Cost Adjustment Factor that becomes effective on the 15 th day of the same month is:
Less than \$1.40	0%
From \$1.40 to \$1.549	1.0%
From \$1.55 to \$1.699	2.0%
From \$1.70 to \$1.849	3.0%
From \$1.85 to \$1.999	4.0%
From \$2.00 to \$2.149	5.0%
From \$2.15 to \$2.299	6.0%
From \$2.30 to \$2.449	7.0%
From \$2.45 to \$2.599	8.0%
From \$2.60 to \$2.749	9.0%
From \$2.75 to \$2.899	10.0%
From \$2.90 to \$3.049	11.0%
From \$3.05 to \$3.199	12.0%
From \$3.20 to \$3.349	13.0%
From \$3.35 to \$3.499	14.0%
From \$3.50 to \$3.649	15.0%
From \$3.65 to \$3.799	16.0%
From \$3.80 to \$3.949	17.0%
From \$3.95 to \$4.099	18.0%
From \$4.10 to \$4.249	19.0%
From \$4.25 to \$4.399	20.0%
From \$4.40 to \$4.549	21.0%
From \$4.55 to \$4.649	22.0%
From \$4.65 to \$4.849	23.0%
From \$4.85 to \$4.999	24.0%
Over \$4.999	(See Note 1)

- Note 1: If the DOE fuel price per gallon exceeds \$4.999, the twenty-four (24%) percent fuel surcharge herein, will be increased by an additional one (1%) percent for every fifteen (\$0.15) cents (or fraction thereof), per gallon increase in the price above \$4.999 per gallon.
- Note 2: notwithstanding any other provisions of the tariff, the Fuel Cost Adjustment Factor WILL APPLY to transportation charges applicable on storage-in-transit shipments when such shipments are delivered to or removed from the storage-in-transit location during the period that the Fuel Cost Adjustment Factor is in effect.
- Note 3: The Fuel Cost Adjustment **WILL BE SHOWN SEPARATELY** from the line-haul revenue on carrier transportation documents for the purpose of identifying the amount as special fuel-related revenue.
- Note 4: Fractions obtained in the calculation of the Fuel Cost Adjustment Factor will be disposed of as provided in this tariff.